Q+A – RFP #811128

Question 1: Are there any obstacles to pursuing offshore development?
Answer: Servers need to be hosted domestically within the continental United States.

Question 2: Do you anticipate the need for any in-person support, visits, or meetings during the development/support phases?
Answer: Yes, a single onsite visit to tour all locations and assess the operations to best provide recommendations for configuration will be necessary during initial development. During implementation and go live phase we would like onsite user training and support in addition to any remote sessions.

Question 3: Is there a specified maximum budget?
Answer: MSU is electing not to share a budget for the project at this time.

Question 4: Do you lean towards Commercial Off-The-Shelf (COTS) solutions, or are you more inclined towards the development of custom software?
Answer: Vendor supported solutions that require minimal build are preferred with the ability for some customization as needed.

Question 5: We are interested in responding to this RFP. Is the University willing to sign a Non-Disclosure Agreement (NDA) in regards to this?
Answer: An NDA can be utilized if you wish to respond to our RFP as part of your submission. When the time comes for you to submit your proposal, a Michigan State University NDA will be provided for you to sign. Requesting an NDA to be signed before your submission does not constitute as meeting the deadline of submitting your proposal by the posted deadline. With very few exceptions, your full and complete proposal must be received by the University no later than the posted deadline.